

The warranty conditions pertaining to Modul wall covering

1. Fatra, a.s. provides an extended warranty for a period of 10 years on the functionality and serviceability of its Modul vinyl wall coverings over and above the framework of its legal warranty or responsibility for any defects.
2. The conditions for acknowledging any obligations arising from the extended warranty:
 - a written claim must be lodged without any undue delay once a fault in the wall covering has been discovered during the period of the extended warranty;
 - the invoice or any other document substantiating the purchase of the wall covering from Fatra, a.s. must be submitted;
 - the Modul vinyl wall covering must have been installed and used in compliance with the laying and maintenance instructions stated in the PN 5410/97 The LINO Fatra laying manual that is available in electronic form online at www.fatrafloor.com.
3. If a claim proves to be justified, Fatra, a.s. reserves the right to determine the way of settling the claim either in the form of a replacement product from its current sales range or in the form of financial compensation. If a financial settlement is provided, the value of the claimed wall covering will be reduced by 10% for every year of the warranty period with regard to the period, in which the wall covering has been used.
4. The extended warranty does not apply:
 - to regular wear and tear, to any changes in the surface lustre caused by regular use;
 - to any fading and colour blemishes caused by contact with rubber products;
 - to any deliberately caused damage or any damage caused by negligence, unsuitable use or mechanical damage;
 - to any damage caused as a result of the use of any aggressive chemicals or due to the effects of fire, explosions, floods or natural disasters;
 - to any defects that arise due to the incorrect installation of the wall covering, a faulty underlay, the unsuitable preparation of the underlay or any excessive dampness.
5. Wall coverings with visible damage or a visible visual defect must be claimed before installation.